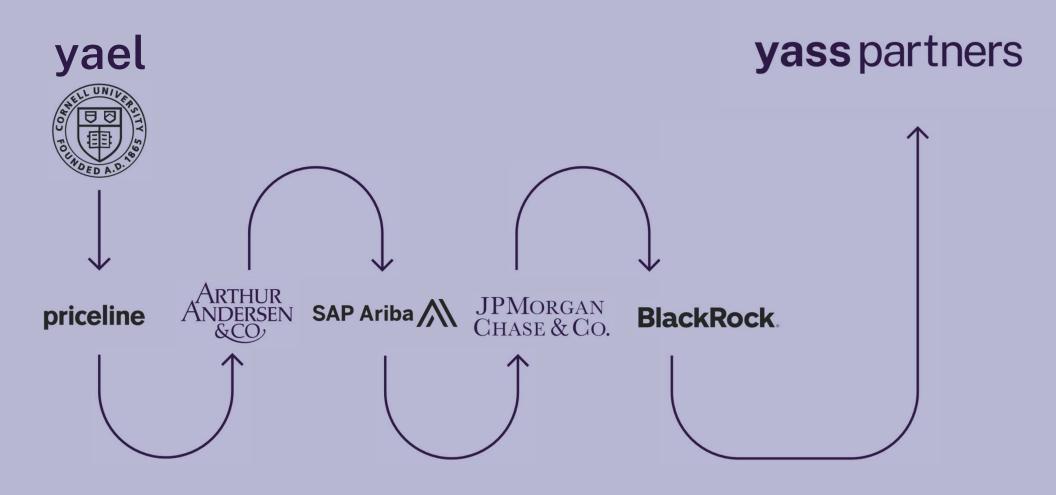
### Maturing Security means changing it's role

A Conference on Defense October 2023



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#### **History of the Cybersecurity in Corporate Organizations**



#### **Today, Corporate is On Fire**

Markets are Yo-Yoing

 $\rightarrow$ 

2019 spree, Covid, wfa, value of \$, geo-political crises

**Elevated Regulatory & Compliance Requirements** 

 $\rightarrow$ 

Must do comes before 'should do', exams and fines

**Executive Whiplash** 

 $\rightarrow$ 

Hurry up and change, investor insecurity

**Security Burn Out** 

 $\rightarrow$ 

Start, Stop. Faster, Slower, Figure it out, it's your fault

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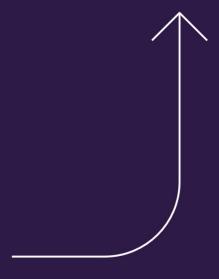
#### **Security Program Maturity**



## The role of security (necessarily) changes as programs mature

### It's to make it observably better

Security's job isn't to make it all better



#### Mature Security Programs are Good (for) Business, duh







**Fewer Catastrophies** 

**More Customers** 

**Increased Trust** 

## Security teams with an empower and delegate practice are more valued

#### **Changing How it's Structured and Operates**

"Fusion Center"



Policy & Compliance



Testing & Assessment



# As the program matures, security leaders are MORE valuable to the company

by tackling new puzzles

#### Security Leaders Like to Solve Puzzles & Plan for the Worst



#### **Impact of an Outage**

Threat modeling, risk assessment and how the company will react and respond



#### **Minimum Friction, Adequate Security**

What will adequately secure the environment without increasing friction?"



#### **Worst day in Court**

What's the minimum required by law(s)



#### **Resources Available**

Optimizing for what's available, in terms of budget, talent, infrastructure.



## Effectively maturing security makes you an effective executive

(so, why don't security leaders transition to other executive roles?)

### So, what's holding Security Teams Back?

1

## We're addicted to complaining



## Of course your security program could be more effective.

If only they would....

#### **Common Blockers to Security Maturity**







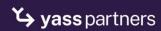


Resources

**Executive Support** 

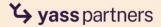
Change

**Talent** 



## "If you always do, what you've always done, you'll always get, what you always got."

- Henry Ford



### 2

### We Aren't Adequately Situational Aware

The Environment

The People

Your Role

#### **Situational Awareness**

Context will enable the CISO and security team to understand when to empower and delegate programs and which are necessary and in what sequence. Understanding these elements will result in greater success and traction for security AND for you at that company.



#### Industry & Regulatory



ogulation

#### Regulations

Data protection
Governance
Incident
Reporting
Third Party Risk

2

#### Headlines

Industry developments and expectations

Threats & incidents

3

#### **Emergent** strategies

Geo-political forces

Automation, Generative AI and Automation

#### **Corporate Responsibility**



1

#### **Onboarding**

Technical configuration of employee system

Training

Objective setting & alignment

2

#### Compliance

Ability to manage through a complex audit

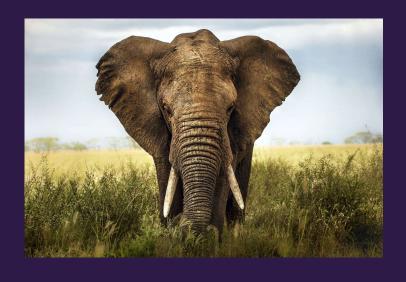
3

#### Diligence

Change management

Regulatory obligations

#### **Business Durability**



#### Financial certainty

- Profitability and company performance
- Status quo acceptable & durable?
- Employee retention & growth
- Tech modernization & lifecycle mgmt
  - Technology maturity
  - Refresh lifecycle & design cycle?
  - Processes enabling dev & infra
  - Data governance and data driven decisions

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#### Organizational Elasticity



#### **Executive Experience**

- Integrations, mergers, acquisitions & divestitures
- Bankruptcies
- Expansion & growth
- **Change Fatigue** 
  - Volume of change
  - Timing
  - Perception associated with change

## Figuring out what the company values?

#### What to 'Notice' to 'Fit In' as an Executive



**Decision Making** 

Deciders & influencers, back channel, decision framework



Recognition

Individual, project, failures and authenticity



#### Governance

Risk tolerance and management, accountability and compensation



Communication

Timing, cascading, difference by message



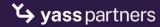
Investment

Philanthropy, Fancy things, Growth, Flows & Focus



#### **Talent Management**

Feedback, Resources, Exec Grooming, Attrition & Longevity





### We Don't Behave Our (perceived) role

#### CISO Hourglass Principle



#### Focus on "Razzle Dazzling" Leadership



It just "works"

Operational excellence



**Reduced Friction** 

Exceptions & Patch



Satisfies exams

Metrics



Client sales

Messaging

#### **Executive Communication Pattern**







What we need to do

What's working, that we'll continue

What's necessary, that will be new

(collectively, we can agree)



(maybe even improve)



(and likely suck in some way)



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#### Show up as an Executive, Simply



Appearance & Attire Style, accessories and conformity



Personal Hygiene Hair, nails, facial hair and breath



**Presence & Posture**Poise, and room positioning



Volume & Meter Emphasis and amount of words



Affiliations & Communication
Connections & overlaps, relationships



Perception & Reputation Social Media,

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#### **Executive Empathy** (cheat sheet)







What other teams are doing

**Why** it hasn't been done already

**How** to get it done

(and why it's great)

(it's not their fault)

(easily)

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#### Thank You.

#### Let's stay in touch.



Blogs & opinions: <a href="https://www.yasspartners.com">www.yasspartners.com</a>



LinkedIn: <a href="mailto:open">open</a> <a href="mailto:open"



X: <u>@MavenYael</u> Mastodon: <u>@Yael@Infosec.exchange</u> Oh, you want more? (cool)

Check our website.



