

Chief of Staff, you're about to be very
busy...



Think about these things
while you **onboard yourself**
(and your CISO)

The Initial Sequence



Map

Know where things are



Upcoming

Know what's coming up (immediately)



Landmines

People to avoid and topics to steer clear of



Goldmines

Who will translate? And who will champion and support? "Check in"



Understand the Damage

What is the CISO's damage? What is the team's PTSD?



Notice the Communication

Pay close attention to how people interact and communicate

How to Onboard Your CISO



Reviews & Scheduling

As work is being iterated, get involved (as an observer). As plans are being formed and deliverables scheduled – observe the planning.



Create the Calendar

Communications within the department and from the department. Observe sequence and consider inputs and rituals.



Intentional Involvement

It will quickly be more than you can handle. Be deliberate. What should you take over? What should be consolidated? Left Alone?



Identify your value

What do YOU think is the reason you were brought here? Let this motivate you.

Avoid These Pitfalls



Getting too busy



Over-committing



Being assigned someone else's work



Processes that are already defined



Being the complaint department